



Mo Housing

Missouri Inclusive Housing

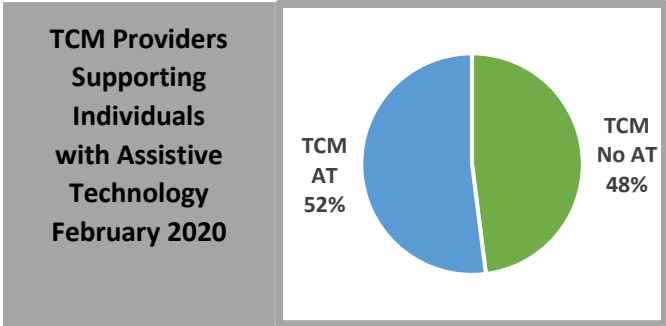
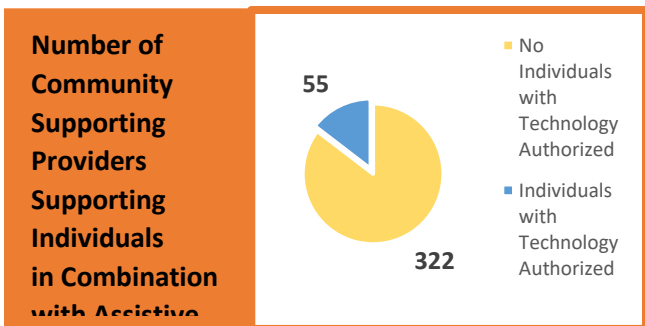
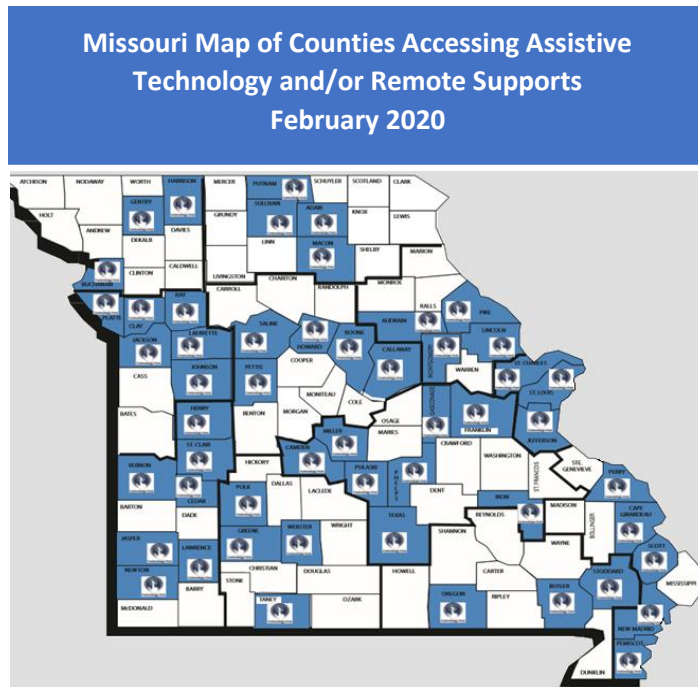
Spring 2020 Newsletter

Assistive Technology allows individuals with disabilities to live a safer, more independent life. Missouri Inclusive Housing (MoHousing) strives to promote the use of technology for the individuals we serve.



Technology First

The Division of DD's Technology First initiative includes several goals to increase utilization of assistive technology services in Missouri. The following graphs show current usage of assistive technology as of February 2020:





Expanding Options for Remote Supports

Progress continues to be made on the Division of DD's goal of adding more technology providers to the options available through the DD waivers. **Hearo Technologies** is the most recent provider to obtain a contract to provide remote supports in Missouri, joining 2GetherTech, Night Owl, Rest Assured, SmartCare, and Gray Matters Alliance. Hearo Technologies, located in Springfield, MO, provides a platform for DD providers to utilize remote staffing within their agency.

Hearo's remote support platform keeps the provider agency engaged as the first point of contact with the individual they support. It includes a secure enterprise-grade data connection for on-demand 2-way, voice and/or video communication. A full suite of sensors provides real-time activity and trends. Hearo also offers additional features that can be added to tailor services to individual needs including cameras, sleep sensors, and a variety of medical devices.

Jim Carr, Co-Founder and CEO, says that Hearo was founded based upon real-life experience of those that we love and the belief that well-designed technology can significantly increase the independence of those that it serves. Further, we believe that keeping the provider agency engaged helps maintain continuity of care.

Hearo's mission to increase independence is further evidenced by their new mobile app being released this month which is included in the subscription. Each person, with an appropriate smartphone, can take their Hearo system with them. When on-the-go, they will receive all their reminders and be able to reach out to their support person with the same secure on-demand voice and video chat. This is all possible because Hearo has their own dedicated development team working to continuously improve our platform.



For more information regarding services through Hearo, contact Jim Carr at jim@hearo.ai or visit <https://hearo.ai>.

See the [MOHousing Winter 2019 Newsletter](#) for articles featuring SmartCare and Gray Matters Alliance, and the [March Division of DD's Direct Connection](#) for articles featuring 2GetherTech, Night Owl, and Rest Assured.

Personal Emergency Response Systems:

Another Option for Remote Supports

Personal emergency response systems (PERS) are another method of utilizing technology to remotely support a person at home or as they access their community. PERS systems are electronic devices that enable a person to get help in an emergency by activating a help button that is programmed to signal a response center staffed with trained professionals. In Missouri, **Show Me Systems** and **StarResource** are contracted to provide personal emergency response services through the DD waivers.



Show Me Systems provides a variety of solutions promoting safety and independence. All products and services are available statewide.

Mobile Personal Emergency Response solutions: Belle & Belle+

- System works in the home and/or in the community
- Pendants communicate over AT&T and Verizon cell phone networks
- Work anywhere there is cellular service
- Belle has a GPS locator when activated by user
- Belle+ offers fall detection and real time GPS locator by authorized user
- Connects to a 24-hour support center for emergency response if needed

Traditional alert pendant solution:

- Only work in the home; must have a home telephone
- Connects to a 24-hour support center for emergency response if needed

BeClose Remote Support solution:

- Provides a system that tracks and reports activity levels based on specific parameters.
- Systems can indicate bed occupancy, bathroom visits, doors/windows opening, refrigerators/freezers opening, motion activity in the home or lack of activity.
- Uses a variety of sensors placed throughout the home – no cameras
- The BeClose Solution is not monitored by a live person but by notifications established, based on the specific needs of the client.
- The system notifies family members and caregivers of activity or lack of activity.
- These notifications are made using automated phone calls, text messages and emails that are set in place by the support staff, family members or caregivers working with the individual.

For more information regarding services through Show Me Systems, contact: John Conley at 417-582-5446 or www.ShowMeSystems.com.



StarResource offers multiple options that can help to keep people safe and independent in their home.

StarResource provides Philips Lifeline the #1 medical alert service in the U.S today. Philips Lifeline is available nationwide. Get peace of mind knowing that help is there 24/7, 365 days a year. Philips Lifeline invented the medical alert industry more than 40 years ago and has saved more lives than any other medical alert service provider.

GoSafe:

- Fully mobile pendant
- System works in the home and/or in the community
- Automatic fall detection
- Water resistant
 - Wear the pendant in the bath or in the shower, where falls are most common.
- 5 Additional location technologies
- Assisted GPS
 - A-GPS works using a network of satellites to quickly identify your location. Faster than conventional GPS, A-GPS works faster, which means help gets to you quickly.
- WiFi
 - Our mobile pendants can use nearby WiFi access points to help identify your location. Wi-Fi locating excels indoors and in other areas where A-GPS may not work well.
- Intelligent location breadcrumbs
 - GoSafe records regular location snapshots or “breadcrumbs” and stores them. After you press your button, Philips Lifeline can use the breadcrumbs to help determine your location and your direction of travel.
- Two-way communication through the pendant
 - The GoSafe system allows you to speak directly with a trained Response Associate through the pendant, so you can get the help you need, where you need it, promptly.
- Audio Beacon
 - Philips Lifeline can activate an audio beacon on your pendant which emits a loud sound to help responders find you when help is needed.
- 24/7 Response Center

HomeSafe Wireless or Landline:

- Can be worn as a pendant or wristband
- Works in/around the home
- Wireless does not need a home landline
- Available with automatic fall detection
- Two-way communication through an in-home communicator
- Worry-free battery that is long lasting
- Water resistant
 - Wear the pendant in the bath or in the shower, where falls are most common.
- 24/7 Response Center

For more information regarding services through StarResource, contact: Greg Starrs at 314-432-7827 or www.StarResourceHomeCare.com.

For information regarding the CIMOR procedure code and modifier for PERS services billed through the DD waiver, see [Provider bulletin 22](#).

For a list of all technology providers which attended the 2019 Tech Fests, see www.mohousing.com/technology-first.html